



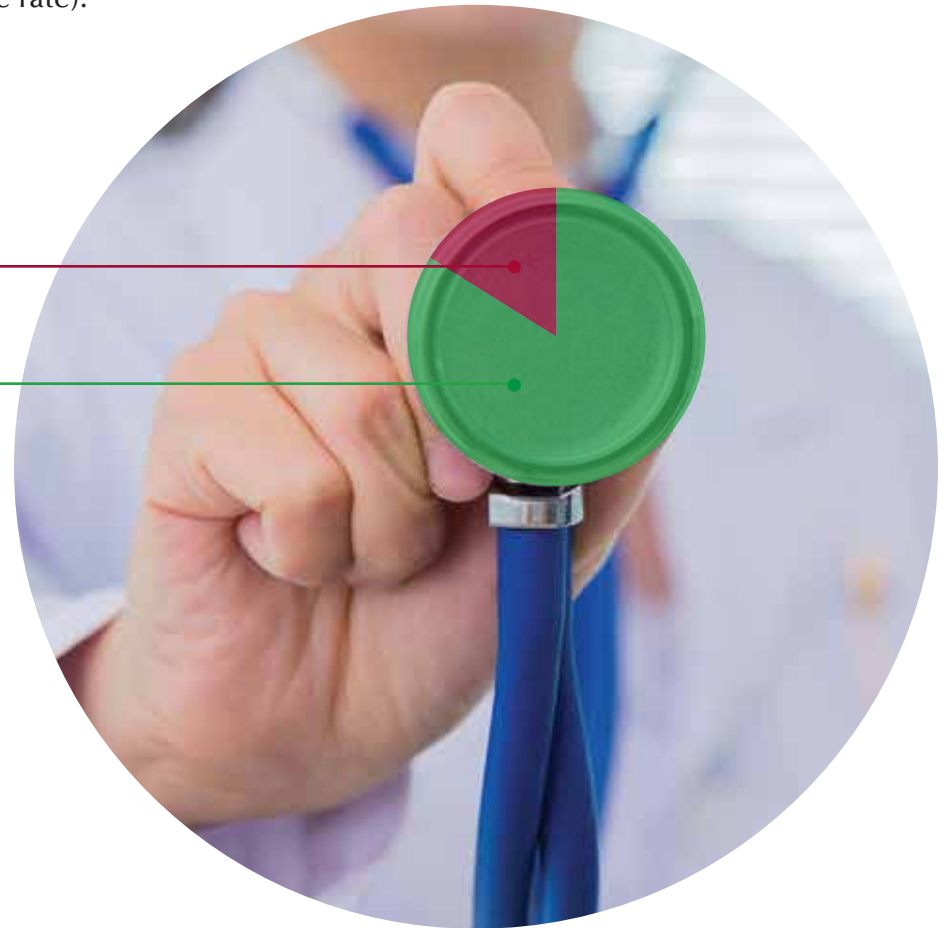
CFPC ePanel #1 2016: Same-Day and After-Hours Access

Member Statistics



453 ePanel members completed the survey (44% response rate).

Q1. Does your practice provide same-day access?





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Q1a. Why doesn't your practice provide same-day access?

12%

Infrastructure limitations

25%

Physician unavailability

51%

Impossible to balance scheduled caseload with same-day appointments

1%

Insufficient patient demand

51%

Other

▶ 453 ePanel members completed the survey (44% response rate).



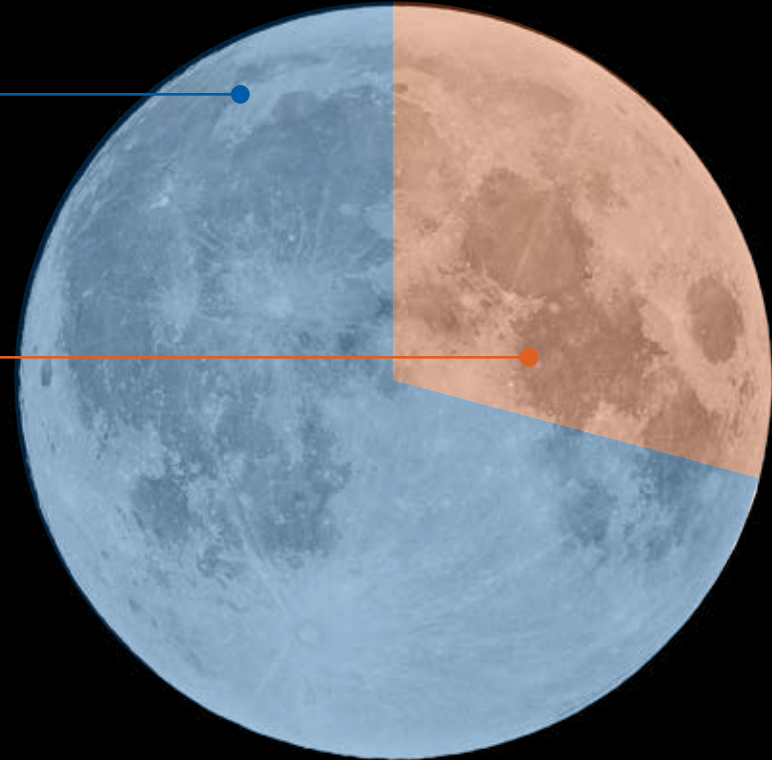


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Q2. Does your practice provide after-hours care (e.g. evenings and weekends)?

Yes
71%

No
29%



▶ 453 ePanel members completed the survey (44% response rate).



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Q2a. Why doesn't your practice provide after-hours care?

- 27%** Infrastructure limitations
- 56%** Physician unavailability
- 7%** Impossible to balance scheduled caseload with same-day appointments
- 11%** Insufficient patient demand
- 39%** Other

▶ 453 ePanel members completed the survey (44% response rate).





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Q3. In your opinion what is the role of after-hour access to primary care in Canada's health care system?

65% A core feature that should be available to all patients

24% An optional feature that should be available to some patients

6% A rare feature that should only be available in select cases

5% Should not be a feature of family practices

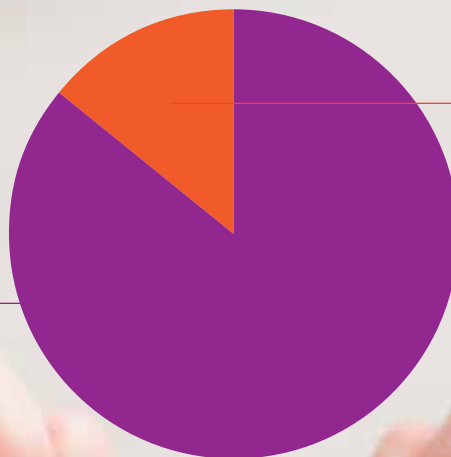
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Q4. Do you regard family medicine as a public service?

Yes
86%



No
14%

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Q5. As a family physician are you willing to provide the services needed to ensure after-hours and same-day access to your family practice?

33%

Yes, these are a core part of my professional responsibilities

53%

Somewhat, if it can be done while maintaining reasonable work hours for individual physicians

7%

Possibly, if appropriate monetary incentives are available

2%

Unlikely, only if it is mandated by a regulatory authority or by legislation

5%

No, I cannot be forced to work at times that are inconvenient for me



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Q6. What in your opinion, will be the consequences of family physicians not providing after-hours and same-day access?

4% No consequences

25% Governments will demand family practices abide by stricter regulatory requirements

45% Patients will see other health care providers

26% Other



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